

# Learnings from FSAT TF

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May 17, 2015

# Vision: Features of an ideal Court/Tribunal

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These are universal objectives

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So, what is the first order problem we need to solve?

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  - Poor procedural rules
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- Choice of forum is a second order question
- First order problem: How to solve these common problems?

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- Business process re-engineering is relevant for building better courts/tribunal
- Advanced jurisdictions do exactly this

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- The judges have to do both judicial and administrative functions
- Administrative functions waste valuable judicial time
- No specialisation in court/tribunal management and administration  
- executive and judiciary both fumble

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- Separate agency for court/tribunal administrative services
  - ① Statutory corporation; or
  - ② A public sector undertaking.
- This is essential to attain the ultimate objective of bankruptcy:
  - Maximisation of value in liquidation
  - Minimisation of time taken for adjudication

# Learnings from FSAT Task Force's experience



# The focus areas

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## 1 Organisation design

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- 1 Organisation design
- 2 Human resource

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# The focus areas

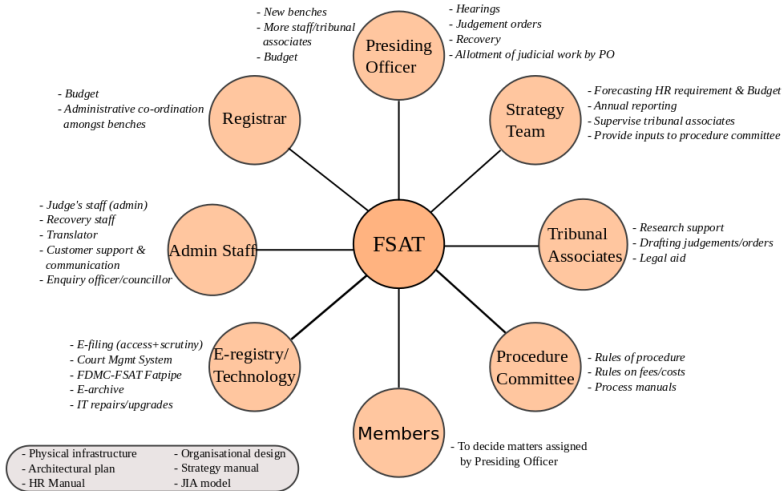
- 1 Organisation design
- 2 Human resource
- 3 Finance
- 4 IT infrastructure
- 5 Non-IT infrastructure
- 6 Business process management
- 7 Risk management
- 8 Procedural rules

# Organisation design

## Proposed entities and their functions

### Purely Administrative functions

### Judicial and related functions



# Human Resource

- Manpower assessment framework
- Job profiles
- Manpower recruitment or procurement
- HR rules and policy

# Finance

- Financing models and budget plans
- Fee-based or government funded?

# IT infrastructure

- E-filing
- Case management system
- Hearing centres
- Audio-visual recording
- E-archive

# Non-IT infrastructure

- Location: Access to most lawyers
- Functional requirements of the court/tribunal
  - Conference rooms
  - Interior designing

# Business process management

- Collect judicial data
- Analyse it
- Identify pain points
- Reengineer business processes
- Feedback from strategy team to procedure committee

# Risk management

- Business continuity plan
- MIS for managing budgetary controls



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- The court/tribunal administrative services agency

Thank You